

Overview

CISCO CEMS offers EDR Assistance to those who plan on performing EDR generation themselves but occasionally require a little help. Plants that utilize this option have the freedom to perform quarterly and annual EDR reporting independently with the security of having access to support when they need it.



Service Includes:

- Limited Online and Phone Support Relating to EDR Questions
- Assistance with Quarterly EDR Creation for Plant Personnel
- Annual and Quarter-to-Quarter Contract Options Are Available

Customer Service

We ensure your needs are met by keeping the lines of communication open and offering high-quality services through our professional and responsive Software Support Specialists. Confidentiality and discretion are maintained where warranted.

Pricing

For pricing, please send us a request for quote to orders@ciscocems.com. Our team members are ready to answer any questions and assist you in securing any arrangements.

