2024 CiSCO CEMS User's Group

Walt Bastron

President September 10, 2024



What these two days all about

- Sharing of ideas [both ours and yours] between each other and with CiSCO personnel
- Learning about what's happening at CiSCO
- Having industry experts here to share their insights and ideas
- CiSCO will be listening to all of you about what you want to see in the coming months and years to make our products and services better
- Putting a face to a name (both for us and for you)
- Getting your questions answered



What is the Schedule for Today

- 8:00 8:15 Greeting and Introduction
- 8:15 8:30 Updates on the Company and the Current State of the Industry
- 8:30 9:15 Perma Pure & Clayborne
- 9:15 9:45 Flow Monitors
- 9:45 10:00 Break
- 10:00 10:45 MSI UniSearch
- 10:45 11:15 What to Know When Replacing a PLC
- 11:15 12:00 Rockwell Automation
- 12:00 1:00 Lunch Break (provided)



What is the Schedule

- 1:00 1:15 Private Customer Forum <u>without</u> CiSCO Present in the Room
- 1:15 1:45 Don't Forget the Bottle Management Utility
- 1:45 2:30 <u>CAI</u>
- 2:30 3:00 Analyzer Faults What Do They Mean When You See them in the Software?
- 3:00 3:15 Break
- 3:15 4:00 CiSCO Q&A Panel



What's New at CiSCO:

- Personnel Changes
 - New Field Engineer Steve Tashjian
 - New Field Engineer Mark Herpin



What's New at CiSCO:

- Website has more information and features
- Parts Ordering <u>orders@ciscocems.com</u>
- Phone System How to contact us:
 - During the Day (303) 790-1000
 - Direct Lines now listed in email signatures
 - After Hours (same number but if it is an emergency select Option 4)

